





































2021 Live Online Webinar MAT Training Schedule

Online Training Dates	Product	Time
July 27 th , 28 th , & 29 th	Half/Pack w/ Odyssey Controls	9:00 - 11:30am CST
August 24 th , 25 th , & 26 th	DuraPack Rapid Rail	2:00 - 4:30pm CST
September 21 st & 22 nd	PowerTrak® Commercial	9:00 - 11:30am CST
October 19 th , 20 th , & 21 st	Command-SST	2:00 - 4:30pm CST
November 16 th , 17 th , & 18 th	Half/Pack w/ Odyssey Controls	9:00 - 11:30am CST
December 14 th & 15 th	DuraPack 5000	9:00 - 11:30am CST

Note:

- Multiple day class duration = 2 to 2 ½ hours each day.
- One day class duration = 7 hour +/- single class
- Classes will start promptly at the listed start time each day.

Location:

Online

Enrollment Info:

For enrollment, contact your local Heil® dealer. If you don't know who your local dealer is, visit www.heil.com/dealers

If you have any issue with enrollment, please contact the training department at nextelligence@doveresg.com













Live Online Webinar Classroom Lesson Outline

- 1. Safety. General Safety is always a must from everyday activities to well beyond using and working on equipment. Safety must always come first, and be used and maintained at all times in everything we do.
- **2. Major Components.** Location and system involvement of major components in the system.
- **3. Electrical Symbols.** Learn electrical symbols to help understand circuits, certain ways electrical devices are wired and how they work are key elements for troubleshooting and understanding electrical schematics.
- 4. How to Read Electrical Schematics. Schematics are like road maps for electrical wiring showing detailed electrical routings and independent wire mapping. Learning how to read schematics will help you understand electrical circuits and where to find certain electrical connections. Reading Electrical Schematics is essential for troubleshooting Electrical applications.
- **5. Hydraulic Symbols.** Hydraulic Symbols relating to components in the hydraulic system and hydraulic schematics.
- 6. **Hydraulic Schematics.** Hydraulic Schematics, like Electrical Schematics, are road maps for the Hydraulic Systems showing detailed hydraulic routings and independent mapping. Learning how to read schematics will help you understand hydraulic circuits and where to find certain hydraulic components and connections. Reading Hydraulic Schematics is essential for troubleshooting the hydraulic system.
- 7. Controls. Learn about Spool Valves and how they are used to direct fluid flow in Heil® hydraulic systems and other controls for operations.
- **8. Remote Controller with Display.** Learn how to troubleshoot and navigate through the system using the Remote Controller with Display.
- 9. Maintenance. General maintenance practices, torque spec's, grease intervals, etc.
- **10. Troubleshooting.** Learn how to use the Display and Service Manual to troubleshoot.
- **11. Virtual "Hands On" Training.** 1 to 2 hours truck side, covering major components, how they are used, their location, and troubleshooting tips.













2021 Factory MAT Training Schedule

Factory Training Dates*	Product	Time
July 13 th , 14 th , & 15 th **	Half/Pack® w/ Odyssey® Controls	8am – 4pm CST
August 10 th , 11 th , & 12 th **	Command-SST™	8am – 4pm CST
September 14 th , 15 th , & 16 th **	DuraPack® Python®	8am – 4pm CST
October 5 th , 6 th , & 7 th **	DuraPack Rapid Rail®	8am – 4pm CST
November 2 nd , 3 rd , & 4 th **	Half/Pack	8am – 4pm CST
November 30 th , December 1 st & 2 ^{nd**}	DuraPack Python	8am – 4pm CST

^{*} Subject to change

Note:

- Maximum number of students = 15
- Minimum number of students = 8
- If the minimum number is not confirmed 3 weeks prior to start of the class, then the class will be canceled.
- Class will start promptly at 8am CST each day.
- Students will be given a Service Manual for the product and a Service School Manual.

Location:

Heil Customer Support Center 4301 Gault Ave N Fort Payne AL 35967

• Across from the Alabama National Guard on Gault Ave. (Not the main plant entrance on 45th street.)

• Parking is available in the upper and lower parking lot area.

Enrollment Info:

For enrollment, contact the training department at nexteligence@doveresg.com





^{**} Final training day is only a "half day" and will conclude at 12pm CST











Live Online Webinar Classroom Lesson Outline

Day 1 - Electrical

- **1. Safety.** General Safety is always a must from everyday activities to well beyond using and working on equipment. Safety must always come first, and be used and maintained at all times in everything we do.
- **2. Electrical Symbols.** Learn electrical symbols to help understand circuits, certain ways electrical devices are wired and how they work are key elements for troubleshooting and understanding electrical schematics.
- **3.** Understanding OHM's Law and the Power Formula. Learn OHM's Law and the Power Formula will give you the ability to know the correct formulas for testing electrical components and knowing weather a device has failed without guess work.
- **4. How to Use Multimeters.** Multimeters are a great tool to add to your toolbox and learning how to use Multimeters to troubleshoot electrical circuits will advance your ability to test electrical parts, test wiring for faults, find electrical problems with speed and accuracy.
- 5. How to Read Electrical Schematics. Schematics are like road maps for electrical wiring showing detailed electrical routings and independent wire mapping. Learning how to read schematics will help you understand electrical circuits and where to find certain electrical connections. Reading Electrical Schematics is essential for troubleshooting Electrical applications.
- **6. Remote Controller with Display.** Learn how to troubleshoot and navigate through the system using the Remote Controller with Display.
- **7. Electrical Test.** Testing helps us see the value of what we have learned and the reinforcement of the ability to apply it practically.

Day 2 - Hydraulic

- **1. Safety.** General Safety is your responsibility. Appling safe practices, in everything we do will help keep you and others healthy and alert to our surroundings.
- **2. Pascal's Law.** Learn about Pressure, Flow, Power, Viscosity and Pressure Drop in great detail as it applies to a Hydraulic System.
- **3. Power Supplies.** Learn differences in Gear Pumps, Vane Pumps, Piston Pumps and effectiveness and efficiencies of each.













Live Online Webinar Classroom Lesson Outline

Day 2 - Hydraulic (continued)

- **4. Controls.** Learn about Spool Valves and how they are used to direct fluid flow in Heil® hydraulic systems.
- **5. Actuators.** Learn Different types of Hydraulic Cylinders, Motors and Rotary Actuators and what they do and how to calculate their abilities.
- **6. Transmission.** Learn details about the transmission of fluid from point to point using Tubes, Hoses, and Fittings.
- **7. Storage and Conditioning.** Details of Reservoirs, Filters, Strainers, Coolers/Heaters and the effects on the hydraulic system.
- **8. Symbols.** Hydraulic Symbols relating to components in the hydraulic system and hydraulic schematics.
- 9. Schematics. Hydraulic Schematics, like Electrical Schematics, are road maps for the Hydraulic Systems showing detailed hydraulic routings and independent mapping. Learning how to read schematics will help you understand hydraulic circuits and where to find certain hydraulic components and connections. Reading Hydraulic Schematics is essential for troubleshooting the hydraulic system.
- 10. Troubleshooting Techniques. Learn helpful hands-on troubleshooting.
- **11. Importance of Clean Hydraulic Systems.** Viscosity, contamination, controlling contamination, filter grading through micron and beta ratio formula.
- **12. Hydraulic Test.** Testing helps us see the value of what we have learned and the reinforcement of the ability to apply it practically.

Day 3 – Specific Product Training

- 1. Equipment Safety. Safety is our number one goal at Heil® and we hope it is at your company as well. Learn the Operator and Service Manuals with safety descriptions regarding Notices, Cautions, Warnings and Dangers. Unit decal importance and care.
- **2. Product Maintenance.** Learn Specific Product Maintenance Practices, Preventative Maintenance, Pressure Adjustments and Sensor Adjustments with the Product Service Manual review.
- **3. Hands On Review and Operations.** Physically review and operations education on specific product when available.
- **4. Heil® Plant Tour.** See how **Heil** turns flat steel into the worlds leading, most innovative refuse collection vehicles ever made.













Holiday Inn Express & Suites - Fort Payne, AL

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Hampton Inn - Fort Payne, AL

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Thank You

